

Good morning,

Microsoft has confirmed full restoration of O365 services as of 5:25 am this morning. This was a widespread issue affecting a large number of O365 clients in various sectors. Microsoft is reporting this as an internal error, i.e., it was not the result of a cyber attack.

We apologize for the disruption to your work.

Kind regards,

Rob

From: Oatman, Robert R

Sent: Monday, March 15, 2021 5:31 PM

Subject: HGSE IT: Service Issues With Office 365 (Teams, Outlook)

Good afternoon,

Microsoft is reporting issues regarding availability of Microsoft Teams and some related O365 applications. My apologies, but we don't have any additional details to share or recommended work arounds. We'll update the community when services are fully restored – resolution is expected within the hour.

Kind regards,

Rob

Chief Information Officer | Harvard Graduate School of Education | www.gse.harvard.edu